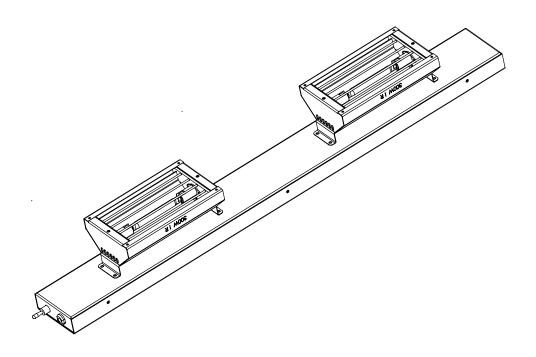


Specification, Installation and Operation Manual

Heat Lamp Assemblies

Models: W.HLA900, W.HLA1200 & W.HLA1500



A guide on the use, care and maintenance of your quality Woodson product

Rev: B - 27/07/2018





Phone: 0800 503 335 Spare Parts: 0800 503 503 www.southernhospitality.co.nz



Page Intentionally Left Blank



introduction									
Your New Woodson Produ									
Product Overview		 	 3						
Attention									
General Information									
Service		 	 	 	 	 	 		
Installation									
Setting Up		 	 5						
Handling									
Unpacking									
Positioning									
Disposal									
Electrical Connection		 	 6						
Information									
Specification									
Technical Specifications		 	 7						
W.HLAxxxx									
W.HLA1500									
W.HLA900									
W.HLA1200									
Operation									
Initial Start-up & Operatio	n	 	 9						
Initial Start-up									
After Hours									
Replacing Heat Lamp Bu									
Cleaning		 	 10						
General Information									
Corrosion Protection									
Surface Finish									
Cleaning Schedule									
Materials Required									
Cleaning Procedure									
Troubleshooting		 	 12						



Your New Woodson Product

Thank you for choosing this quality Woodson product. All our products are designed and made to meet the needs of food service professionals. By using, caring and maintaining your Woodson product according to these instructions, your Woodson product should give you many years of reliable service.

Stoddart is a wholly Australian owned company, which manufactures and distributes Woodson commercial catering equipment.

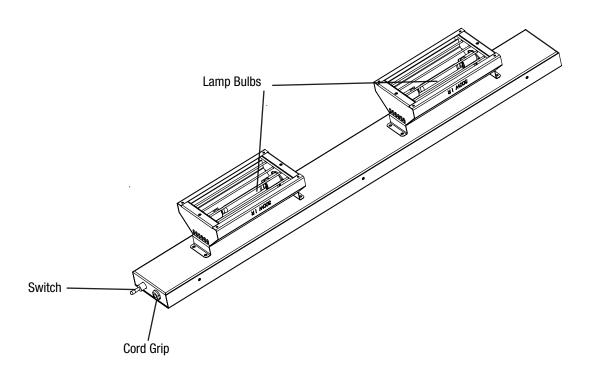
Stoddart products are manufactured and/or engineered in Australia to provide excellent results whilst offering-value-for-money, ease-of-use and reliability.

Stoddart manufacture and distribute a comprehensive range of equipment for kitchens, food preparation and presentation.

Product Overview

Configuration may vary according to model.







Attention

Carefully read this instruction booklet, as it contains important advice for safe installation, operation and maintenance. Keep this booklet on hand in a safe place for future reference by other operators or users.

Disclaimer

The manufacturer and distributor cannot be held responsible or liable for any injuries or damages of any kind occurred to persons, units or others, due to abuse and misuse of this unit in regards to installation, un-installation, operation, servicing or maintenance, or lack of conformity with the instructions indicated in this documentation.

All units made by the manufacturer are delivered assembled, where possible, and ready to install. Any installation, un-installation, servicing, maintenance and access or removal of any parts, panels or safety barriers that is not permitted, does not comply in accordance to this documentation, or not performed by a TRAINED AND AUTHORISED SPECIALIST will result in the IMMEDIATE LOSS OF THE WARRANTY.

The manufacturer cannot be held responsible or liable for any unauthorized modifications or repairs. All modifications or repairs must be approved by the manufacturer in writing before initiating. All modifications or repairs performed to this unit must be performed at all times by a TRAINED AND AUTHORISED SPECIALIST.

Stoddart design, manufacture & distribute Food Service Equipment (appliances) exclusively for the commercial market. This appliance is not designed nor intended for household or domestic use & must not be used for this purpose.

This product is intended for commercial use, and in line with Australian electrical safety standards the following warnings are provided:

- This product is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of
 experience and knowledge, unless they have been given supervision or instruction concerning the use of the product by a person
 responsible for their safety. Children should be supervised to ensure that they do not play with the product
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard

General Information

When using any electrical unit, safety precautions must always be observed.

Our units have been designed for high performance. Therefore, the unit must be used exclusively for the purpose for which it has been designed. Read these instructions carefully and retain for future reference.

- All units MUST be installed according to the procedures stated in the installation section of this manual
- In the case of new personnel, training is to be provided before operating the equipment
- DO NOT use this unit for any other purpose than its intended use
- DO NOT store explosive substances such as aerosol cans with a flammable propellant in or near this unit
- Keep fingers out of "pinch point" areas
- Unit is not waterproof DO NOT use jet sprays, hoses or pour water over/on the exterior of the unit
- Only use this unit with voltage specified on the rating label
- Do NOT remove any cover panels that may be on the unit
- DO NOT use sharp objects to activate controls
- If any fault is detected, refer to troubleshooting
- The manufacturer declines any liability for damages to persons and/or things due to an improper/wrong and/or unreasonable use of the machine

Service

 Only specifically trained/qualified Technicians (Stoddart, one of our service agents, or a similarly qualified persons) should carry out any and all repairs, maintenance and services



Setting Up



WARNING

Improper installation, adjustments, alterations, service or maintenance can cause property damage, injury or death.

Handling

Use suitable means to move the unit: eg. A lift truck or fork pallet trucks (the forks should reach more completely beneath the unit)

Unpacking

- Check the unit for damage before and after unpacking. If unit is damaged, contact the distributor and manufacturer
- Should any item have physical damage, report the details to the freight company and to the agent responsible for the dispatch within seven (7) days of receipt. No claims will be accepted or processed after this period
- The unit is supplied fully assembled
- Remove all protective plastic film, tapes, ties and packers before installing and operating
- Clean off any remaining residue from the interior/exterior of the unit using a clean cloth dampened with warm soapy water

Positioning

- Choose an area that is well ventilated and provides access for future maintenance
- Place the unit on a level stable work surface capable of supporting its weight
- Do not position the unit in a wet area, an area with a lot of heat and steam or near flammable substances
- Allow an air gap between the unit and other objects or surfaces. We recommend a minimum gap of 100mm for normal operational use (if the unit is near any heat sensitive material we suggest you allow additional space)
- Please consult national and local standards to ensure that your unit is positioned in accordance with any existing requirement

Disposal

- At the end of the appliance's working life, make sure it is scrapped & components recycled properly
- Current environmental protection laws in the state/country of use must be observed
- Doors must be removed before disposal
- Power supply cable must be removed before disposal
- For further information on the recycling of this product, contact the local dealer/agent or the local body responsible for waste disposal



Electrical Connection



WARNING

This unit must be installed in accordance with AS/NZS 60335.1

Information

Aggregate electrical ratings of the Unit are expressed in kilowatts in this manual.

Single Phase Units:

Supplied with an appropriately rated plug and lead fitted and be indicated as:

- 10A plug & lead fitted
- 15A plug & lead fitted
- 20A plug & lead fitted

On-site Connection:

- The electrical supply must comply with the rating plate data
- Ensure that the unit is connected to a suitably rated and earthed power source
- Ensure that there is an isolation switch installed near the unit
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard. Please contact Stoddart for parts and we will advise how to do this in order to avoid any electrical hazard
- The power cable should be dry and/or isolated from moisture or water



WARNING

Some procedures in this manual require the power to the equipment to be turned off and isolated. Turn the power OFF at the power point and unplug the power supply lead by the plug body. If the power point is not readily accessible turn the equipment off at the isolation switch or the circuit breaker in the switchboard. Attach a yellow "CAUTION-DO NOT OPERATE" tag. This must be performed where relevant unless the procedures specify otherwise.

FAILURE TO DO SO MAY RESULT IN ELECTRIC SHOCK.



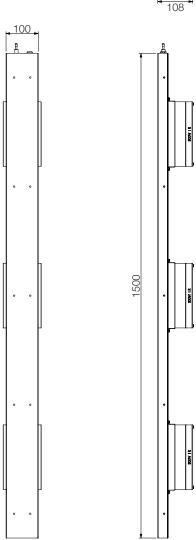
Technical Specifications

W.HLAxxxx

	Specifications								
Model	W.HLA900	W.HLA1200	W.HLA1500						
Height	110mm	110mm	110mm						
Width	900mm	1200mm	1500mm						
Depth	120mm	120mm	120mm						
Power	0.6kW	0.9kW	0.9kW						
AMPS	10A plug & lead fitted	10A plug & lead fitted	10A plug & lead fitted						

W.HLA1500

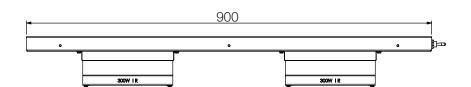


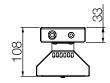




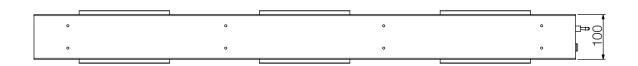
W.HLA900

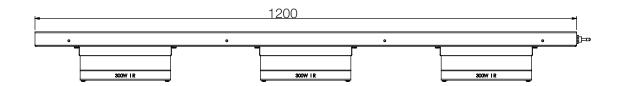


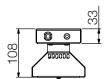




W.HLA1200









Initial Start-up & Operation

Initial Start-up

Upon setting up your equipment, the following steps must be followed:

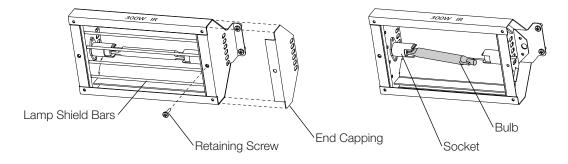
- 1. Plug the heat lamp assembly into a standard single phase 10Amp power point
- 2. Your woodson product is now ready for use

After Hours

The unit MUST be switched OFF

Replacing Heat Lamp Bulbs

- Bulbs should be allowed to cool for 10 15 minutes before removing
- · All heat lamp fitting are spring loaded for easy replacement
- Heat lamp bulbs should only be replaced with gloves or a soft cloth. No skin should touch the new bulb. If skin touches the new bulb, wipe the bulb with a soft cloth and rubbing alcohol to remove all possible oils
- 1. Isolate from the power supply
- 2. Take off the end capping by removing the retaining screw (do not discard)
- 3. Slide out the four lamp shield bars
- 4. Holding the old bulb with a soft cloth or glove, press into one of the sockets, rotate out and remove
- 5. Holding the new bulb with a soft cloth or glove, press into one of the sockets, rotate in and slowly release the bulb into the other socket, ensuring that the bulb does NOT become broken
- 6. Re-install the lamp shield bars then place the end capping into position and secure with the retaining screw





Cleaning

General Information

- Cleaning is recommended for health and safety purposes and to prolong the life of the unit
- Do NOT use abrasive pads or cleaners on the stainless steel or any other metal parts of the unit
- Do NOT use industrial chemical cleaners, caustic based cleaners or bleaches and bleaching agents, many will damage the metals and
 plastics used on this unit
- When drying, metal surfaces should be wiped with a soft cloth in the same direction as grained polish
- Do NOT remove any screws for cleaning. All internal sections of the unit are to be cleaned by a qualified technician
- This unit is NOT waterproof, do NOT hose, do NOT pour water directly onto the unit, do NOT immerse in water

Corrosion Protection

- Stainless steel exhibits good resistance to corrosion however, if not properly maintained stainless steel can rust and/or corrode
- Any sign of mild rust and/or corrosion should be thoroughly cleaned with warm soapy water and dried as soon as possible
- NEVER use abrasive pads or cleaners for cleaning
- All metal surfaces should be checked while cleaning for damage, scuffs or scrapes as these can lead to rust and further damage to the product
- Mild rust and/or corrosion can be treated with a commercial cleaning agent that contains citric/oxalic/nitric/phosphoric. Do NOT use
 cleaning agents with chlorides or other harsh chemicals as this can cause corrosion. After treatment, wash with warm (not hot) soapy
 water and dry thoroughly
- Thoroughly wipe the surfaces dry after cleaning and do NOT let water pool on the unit. Check crevices and folds for pooling
- When using, ensure all liquids and moisture is cleaned up straight away. Food liquids such as juices from vegetables and fruits should NOT be left on preparation surfaces
- Do NOT leave items on the stainless steel such as cutting boards, rubber mats and bottles

Surface Finish

- To protect the polish, stainless steel should be dried by wiping a dry soft cloth in the same direction as grained polish
- For NON-food contact surfaces, a light oil can be wiped on the surfaces with a cloth to enhance the stainless steel surface. Wipe in the direction of the grain
- Some commercial stainless stain cleaners can leave residue or film on the metal; this may trap fine particles of food on the surface, thus deeming the surfaces not food safe



WARNING

This unit is NOT waterproof, do NOT hose.

DO NOT pour water directly onto the unit.

DO NOT immerse in water



IMPORTANT

Some commercial stainless stain cleaners leave residue or film on the metal that may entrap fine particles of food, thus deeming the surface not FOOD SAFE.



WARNING

Wait until the unit has cooled to a safe temperature before undertaking any cleaning or maintenance. Contact with hot surfaces can cause burns and serious injury.



Cleaning Schedule

- Daily cleaning is required for the Heat lamps and external surfaces. This will help to maintain and prolong the efficiency of your unit
- · The unit should be cleaned at the end of each work day

Materials Required

- Non Abrasive Cleaning pad
- Clean Sanitised Cloth
- Paper Towel
- Container of warm water
- Appropriate PPE (Personal Protective Equipment)

Cleaning Procedure

- 1. Isolate from the power supply
- 2. Wipe clean using a cloth dampened with clean warm water until all soil has been removed
- 3. Using a clean sanitised cloth, thoroughly wipe the stainless steel and metal parts dry. Do NOT let water pool on the unit. Check crevices and folds

Note: In some areas, particularly seaside environments, stainless steel can be subject to surface discolouration or "tea staining"
This can be removed with an appropriate cleaning agent which contains 10% sodium citrate. Ask your supplier of cleaning chemicals for a suitable brand.



Troubleshooting



WARNING

Technician tasks are only to be completed by qualified service people. Check faults before calling service technician.

Task Type - (0) = 0perator (T) = Technician Task

Problem	Possible Causes	Task	Possible Corrective Action		
Unit won't turn on	Unit is not plugged into a suitable power point	0	Plug unit in		
	Power switch is in the "Off" position	0	Change the power switch to the "ON" position		
	Power Point is faulty	Т	Arrange a qualified Technician to repair the power point		
Bulb not turning on	Bulb faulty	Т	replace bulb		

